

Home Safety & Security Rebate Scheme 2024/25 - Application Form Preview

Information for Applicants

Before you begin

Thank you for your interest in applying for the Home Safety and Security Rebate.

This area of the Application form is designed to help you - and us - confirm if you are eligible for this rebate.

It is crucial you take the time to read it thoroughly and complete all sections. This is to ensure you do not spend unnecessary time applying for this rebate when you may be ineligible.

If you have any questions about the Home Safety and Security Rebate Scheme, including eligibility or the application process, please contact the Community Safety Team on (08) 9158 9300 or grants@porthedland.wa.gov.au.

Overview of the Home Safety and Security Rebate Scheme

The Home Safety and Security Rebate Scheme ("HSS Rebate") provides residents of the Town of Port Hedland Local Government Area with a reimbursement of 50% of the total cost of the purchase or installation of eligible security products sourced through a local supplier, up to a maximum value of \$400.00.

Prior to moving to the next section, please ensure you review the [Home Safety and Security Rebate Scheme](#) and understand its relevance to this application.

Terms and Conditions

- Applications for the HSS Rebate must meet eligibility criteria.
- The provision of the HSS Rebate and any decisions in relation to the acceptance, processing and approval of applications for the rebate remains in the absolute discretion of the Town of Port Hedland ('Town').
- The Town provides no guarantee a rebate will be provided to applicants if the budget is fully expended prior to processing an application.
- Prior to the installation of any security products, applicants must ensure they have any necessary permissions to do so, including from the owner of the property.
- It is the responsibility of the applicant to ensure the proper and lawful installation of any security products.
- By applying for the HSS Rebate, the Applicant indemnifies the Town, and its employees, against any claim, loss or damage arising in connection with the HSS Rebate funding, unless caused by a negligent act or omission of the Town.
- If an applicant provides false information or makes a false declaration during their application to the HSS Rebate, the applicant will be liable to repay to the Town any funds paid under this rebate scheme.

Documents and information you may require for this Application

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Before you start, please note you will be asked to provide the following with your application:

- Contact details.
- Proof of address.
- Proof of purchase or installation service.
- Photo/s showing installation of claimed item/s.
- Bank details (including proof).

Additionally, if you are claiming for security cameras and they are installed outside, you will need to provide proof of your [Cam-Map WA](#) registration.

Note: Attachments must be 25MB or less per file however files up to a maximum of 5MB each are recommended - the larger the file, the longer it takes to attach.

Privacy Notice

The Town of Port Hedland pledges to respect and uphold your rights to privacy protection under the [Australian Privacy Principles](#) (APPs) as established under the *Privacy Act 1988* and amended by the *Privacy Amendment (Enhancing Privacy Protection) Act 2012*. To view our privacy policy, go to the [Town of Port Hedland Privacy Policy](#).

Eligibility Criteria

* indicates a required field

Application Eligibility

To be eligible for the HSS Rebate:

- Applicants must reside within the Town of Port Hedland Local Government Area.
- The application must be in relation to the costs of purchasing or installing an eligible security product. Eligible security products are limited to the following:
 - Home alarm system
 - CCTV or security cameras, either wireless or hardwired
 - Wi-Fi video doorbell
 - Security door screens
 - Security window screens
 - Security window shutters
 - Security sensor lights
 - Deadlocks
- The purchase or installation of the security product must be through a local supplier. A local supplier is one whose primary business location is within the Town of Port Hedland Local Government area.
- The security product must be installed at the **applicant's residential property**, being the property at which the applicant resides at the time of making the application.

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- If the application is in relation to the purchase or installation of external security cameras, the camera/s must be registered to [Cam-Map WA](#).

Lodgement Eligibility

- Applications must be received **within six (6) months from the date of purchase or service provision**, as shown on the receipt or invoice. The acceptance of applications outside this timeframe is at the discretion of the Town. *If the date of purchase or service provision is outside the six (6) month period, please contact the Community Safety Team **prior** to lodging your application.*
- Only one application will be accepted per household. A household is all persons living on the same property. The acceptance of additional applications will be at the sole discretion of the Town and subject to funding availability.
- Applications will be open for a period as advertised by the Town.

I confirm: *

- This Application is being lodged within six (6) months of the date of purchase or service provision.
- This Application is being lodged more than six (6) months after the date of purchase or service provision and I have received an exemption to lodge this Application.

Exemption Approval

Date of approval *

Date you received approval to lodge this Application.

Method of approval *

- In writing
- Verbal

How you were advised of your approval.

Name of person who approved your exemption *

I confirm this information is accurate and I have received an approved exemption to lodge this Application *

- Yes
- No

Confirmation of Eligibility

I confirm I meet eligibility to apply for the HSS Rebate *

- Yes
- No

Applicant Details

* indicates a required field

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Applicant Name

Applicant *

First Name

Last Name

Contact Details

Please provide your contact details.

Email address *

This will be used for all correspondence.

Phone number *

Property Details

* indicates a required field

Applicant Address *

Address

Address Line 1, Suburb/Town, and Postcode are required.

What date did you move into this address? (Approximate will suffice.) *

This allows the Town to confirm there has not been any other HSS Rebates granted in relation to this property for the time you have been living there.

Please upload proof of your residential address. This should be an official document showing your full name and address (eg. Driver's Licence or other ID document, utility or phone bill). *

Attach a file:

Please ensure document is clear and legible. If submitting a Driver's Licence, please include both sides.

Are you the owner of the property? *

Yes

No

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I confirm I have received permission from the owner of the property for the installation of all item/s claimed. *

Yes

No

Product Information

* indicates a required field

Date of purchase or installation service *

Purchase price (including GST) *

Must be a dollar amount.

Please provide proof of purchase or installation service (receipt/s). *

Attach a file:

Ensure receipt/s are clear and legible.

Please provide photo/s of the security product/s installed at your property, as proof of product installation. *

Attach a file:

Ensure photos clearly show item/s and location/s claimed.

For what type of product/s or service/s are you claiming? *

- Home alarm system
- CCTV or security cameras - internal - either wireless or hardwired
- CCTV or security cameras - external - either wireless or hardwired
- Wi-Fi video doorbell
- Security door screens
- Security window screens
- Security window shutters
- Security sensor lights
- Deadlocks

You can select more than one

CCTV Information

You have indicated your CCTV has been installed outside.

As part of the requirements for the HSS Rebate, you are required to register your camera/s with [Cam-Map WA](#) and provide proof of this with your application.

Please upload proof of your Cam-Map WA registration. *

Attach a file:

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HSS Rebate Calculation

The maximum amount permitted under the HSS Rebate is \$400.00 (50% of up to \$800.00 purchase or service cost).

You have advised your purchase price is greater than \$800.00 and, as such, your eligible rebate amount is capped at **\$400.00**.

HSS Rebate Calculation

The maximum amount permitted under the HSS Rebate is \$400.00 (50% of up to \$800.00 purchase or service cost).

You have advised your purchase price is equal to or less than \$800.00 and, as such, your eligible rebate amount is calculated below:

Eligible Rebate Amount

Bank Details

* indicates a required field

Bank Information

Please provide your bank details into which the funds will be deposited should your Application be successful.

Bank Account *

Account Name

BSB Number

Account Number

Must be a valid Australian bank account format.

Bank Name *

Name of your bank (eg. CBA, NAB, ANZ).

Branch Address *

Suburb and state of your bank's branch.

Evidence of banking details *

Attach a file:

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This allows the Town to confirm funds are paid to the correct payee. Evidence can be a copy of a bank deposit slip, cheque or bank statement showing the bank logo, account name, BSB and account number – balances are not required. The Proof of Account (or similar) generated through online banking is not acceptable by the Town for this purpose.

Certification and Feedback

* indicates a required field

Certification

This section must be completed by the Applicant.

I certify the statements made within this Application are true and correct.

I acknowledge and agree to the terms and conditions of the HSS Rebate as detailed in this Application and at [Home Safety and Security Grant > Town of Port Hedland](#).

By submitting this Application, I consent to the Town of Port Hedland publishing the Applicant's name and amount funded in their publications.

I agree * Yes No

Applicant Name *

First Name

Last Name

Date *

Applicant Feedback

Thank you for taking the time to submit your Application for the HSS Rebate.

You are nearing the end of the application process and, before you review your Application and click the **SUBMIT** button, we would really appreciate you taking a few moments to provide us with feedback.

Please indicate how you found the HSS Rebate application process:

Very easy Easy Neutral Difficult Very difficult

Approximately how long did it take you to complete this Application? Include prep time as well as the online form.

- Less than 10 minutes
- 10-30 minutes
- 30-45 minutes
- Greater than 45 minutes

Please provide your suggestions for any improvements to this application process and/or the form you think we need to consider. If you have any additional feedback regarding the HSS Rebate, please include that in your response too.

